

United States Postal Service®

INDUSTRYALERT

October 1, 2020

Extended Mail Forwarding Market Test

On October 1, 2020, the United States Postal Service will expand the Extended Mail Forwarding Market Test nationwide. Initially, the Market Test was launched on August 1, 2020 in nine Districts throughout the country: Alabama, Dakotas, Dallas, Northern New Jersey, Ohio Valley, Sacramento, San Diego, and Santa Ana. Data collected so far during the Market Test indicates promising customer interest for Extended Mail Forwarding.

This Market Tests allows customers the ability to extend their permanent Change of Address request for a fee in six-month increments, for a total of three six-month extensions. The following fee options are available to customers:

- 6-month extension - \$19.95
- 12-month extension - \$29.95
- 18-month extension - \$39.95

This Market Test provides customer-centric options for customers who may be displaced temporarily, on extended assignments, or who are concerned that they have not updated all of their mailing contacts within the 12-month period of their forwarding.

Customers can request Extended Mail Forwarding when submitting their initial Change of Address request using Mover's Guide on usps.com. Customers with an existing permanent Change of Address record on file have the option to extend their Change of Address request at Retail Systems Software locations, Self Service Kiosks, and via usps.com.

For more information on this new service, please contact your Sales Representative or email ShippingServices@usps.gov.

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